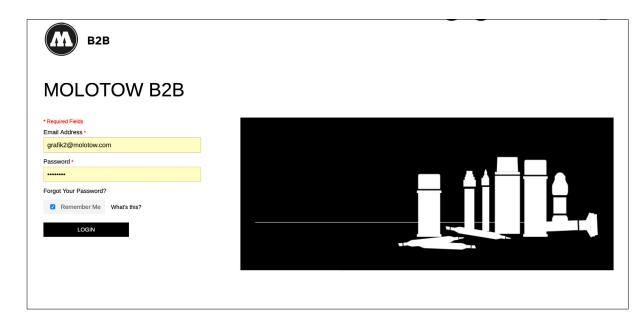
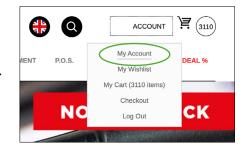
AS OF: 19.05.2020

[1]Login

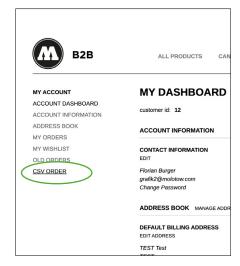


Use your usual login credentials.



Click on "My Account" at the top on the right.





On the left menu: choose "CSV ORDER".

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[2] Upload



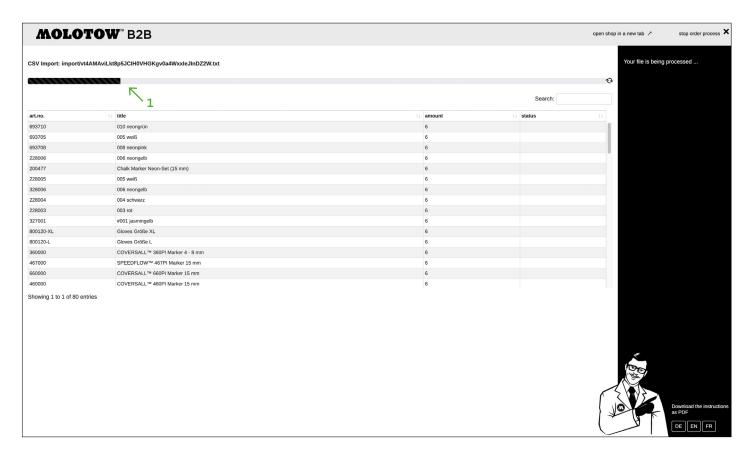
A pop-up window opens. At the top on the right, you have the possiblity to stop the order process, or to open the shop in an other browser tab.¹

For the upload of your order, you need a CSV file in a certain file format² with only two columns (for article number and order quantity³).

In case the construction of the file isn't clear, you can also download an exemplary file⁴. Choose the file from your computer⁵ and click on "Upload"⁶.

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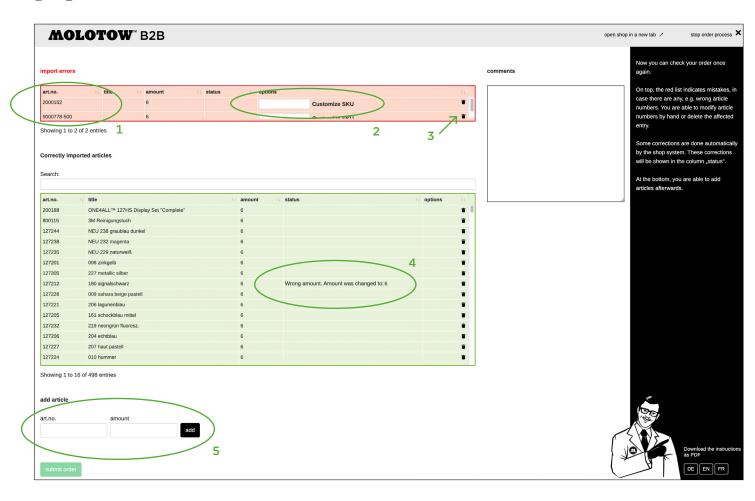
[2.1] Upload progress



The file upload just started. We accelerated the uploading process remarkably. The indicated progress bar shows you the status of the upload.

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[3] Review



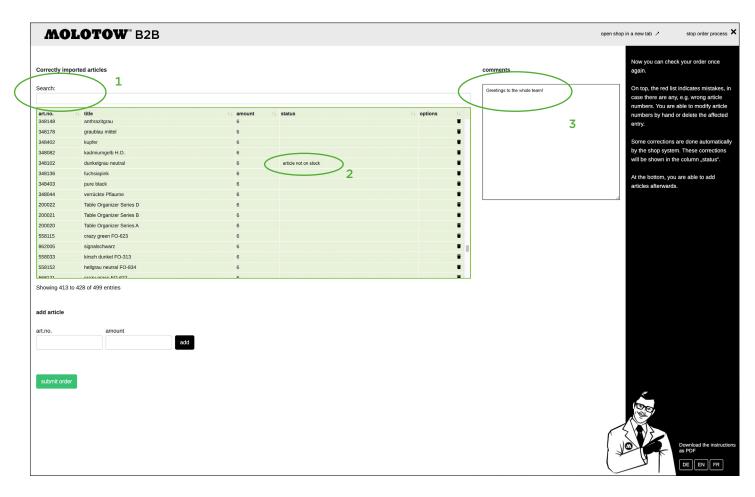
After the upload finished successfully, you can check your order once again. On top, the red list¹ indicates mistakes, in case there are any, e.g. wrong article numbers. You are able to modify article numbers by hand² or delete the affected entry³.

Some corrections are done automatically by the shop system. These corrections will be shown in the column "status"⁴.

At the bottom, you are able to add articles afterwards⁵.

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[3.1] Submit order

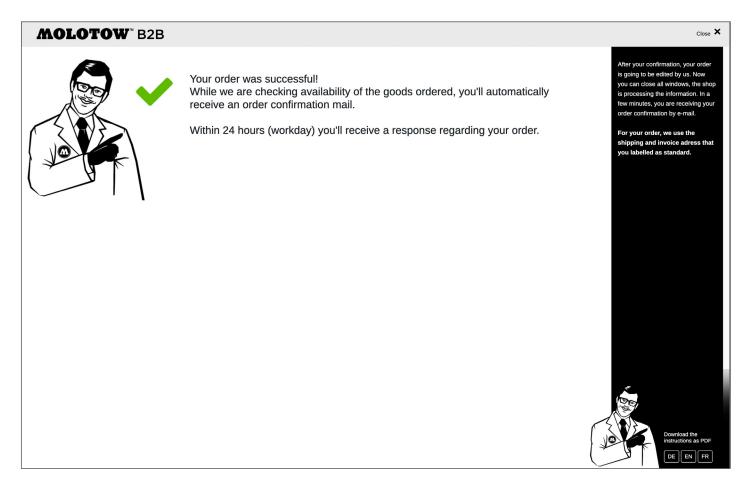


When all errors have been fixed, or the order was correct from the beginning of the order process, a green list is left over.

Moreover, you can check again your order by typing in the keyword "not" in the search field¹ in order to see all products that are currently out of stock.² On the right side, there is a text field where you can leave a comment³.

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[4] Confirmation



After your confirmation, your order is going to be edited by us. Now you can close all windows, the shop is processing the information. In a few minutes, you are receiving your order confirmation by e-mail.